



महर्षि दयानन्द सरस्वती विश्वविद्यालय, अजमेर

MAHARSHI DAYANAND SARASWATI UNIVERSITY, AJMER

NAAC Accredited 'B++' Grade State University

Tender No : 17595

Dated: 12/6/23

**LIMITED TENDER DOCUMENT 20**

Sealed tenders are invited on or before 21-06-2023 for the following student facility services. Tenders will be opened on the same day at 3.00 pm in the presence of the representatives of the firms. Tender forms and other details can be obtained from office of the undersigned on payment of required tender fee or can download from university web site.

Sno	Item	Estimated cost	EMD (Bid deposit amount)	Bid form fee
1.	University Website Hosting on Cloud server on Tier 4 DC on and maintenance of the website by a qualified web developer as per scope of work.	Rs. 2 lac	Rs. 4,000/-	Rs. 500/-

REGISTRAR



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## ELIGIBILITY CRITERIA

The following criteria must be fulfilled by a Bidder

1. The bidder must be a company/firm registered under the India Company Act, 1956 or a proprietary firm or a firm registered under partnership Act 1932. No consortium is allowed. Necessary certificates must be enclosed.
2. The bidder must have been in the business of providing Information Technology Services during last five years with at least three years' experience in providing Web server hosting services and managing Website of a any three state funded govt universities of Rajasthan carried out web hosting work costing more than Rs 2.0 lakhs for a single institution regularly in last three years. (Attach work orders).(Preference as QCBS of 70% to a firm who has worked which M.D.S. University, Ajmer.)
3. First must have experience of providing web server hosting, amc to at least 3 Govt. University.
4. Firm must have experience to provide web serve hosting on **Tier 4 Data Centre in last three years.**
5. The Bidder should have designed and managed university websites for at least 2 state/central universities with 2 lakhs or more students.
6. The firm must have necessary GST registration with Govt. Copy of registration should be attached with technical bid.



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## SCOPE OF WORK

विश्वविद्यालय के वेब पोर्टल को सुचारू रूप से संचालन व रखरखाव एवं मॉनिटरिंग की ए. ए. सी की प्रति माह की न्यूनतम दर।

### **1) Website maintenance for one year.**

Website updation.

Periodic automated backups.

Security Scans.

Daily Maintenance and updation of information on the website by information assistant/developer on daily basis. The important updation has to be made immediately any time 24x7 and 365 days a year.

Other updations have to be done between 10.00AM to 5.00 PM on all working days for the following work:  
Receive all notifications/Sanctions/Circulars/Orders issued by the University and sent via email upload above documents under Notifications/Circulars/Orders etc.

Required to update information within 24 hrs from issue of orders notification or receipt of Information.

Maintain the record of updation made, information modified etc. old information must be backed up. Monthly backup of complete website information on the University intranet server. (if provided by university)

Deletion of outdated information and links to outdated information from website. Testing and checking of links, Orders, notifications, circulars etc to Deans/Directors/Head of departments/Incharges etc.

The Approved agency must make arrangement to Upload information marked urgent received from Registrar, VC secretariat, Comptroller, Dean/Directors /Head of the departments during 5 PM to 10PM through E-mail on the same day within one hour from receiving information.

Uploading photos/videos on the website, required to provide a E-mail account, telephone number for contact and sending information related to web updation. Complete work related to operation, maintenance and updation of website of the University. All updation /publishing work must be made only with the approval of Webmaster.

### **2) Cloud Server Hosting**

The web server provided for the web hosting must be using a web servers located in **India on a Tier 4 Data Centre through** Web hosting service providers with high band width and high-level security for the web hosting.

- 24 Core Intel(R) Xeon(R) CPU E5 or higher
- Intel® Turbo Boost Technology
- Intel® Hyper-Threading Technology
- 25 Mb Cache in each processor



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- Memory: 16 GB DDR4 RAM or higher
- Hard Disk: 1 TB SSD Drive (Solid State Drive)
- Operating System: Linux CentOS 7.x 64 Bit
- RAID: RAID 10
- Control Panel: cPanel/WHM
- Port Speed: Dedicated 100 MBPS/1 Gbps Port
- Hardware Firewall: Cisco ASA 5510 or higher
- Backup: 5TB Backup Space at remote location. [with other service provider]
- SSL Certificate for domain
- SpamExperts Spam Filter
- SuPHP Installed.
- Imunify360

Data Centre Compliance

- 1) Tier 4 Data Centre
- 2) Location Should be in India

तकनीकी स्पेशिफिकेशन के अनुसार DATA Centre के चाहे गये सर्टिफिकेशन

- ANSI/TIA-942-B:2017 Rated 4 (Tier 4 DC)
- ISO 20000-1
- ISO 27000-1
- SOC 1 and SOC 2 [ First 2 Pages]
- PCIDSS : v3.2
- Green Building Certificate.

24/7 Support from Server providing Party.

## Other Terms and conditions

### PAYMENT TERMS

- The Advance Payment of web server hosting will be released on successful implementation and migration of the application to the cloud server and making it operational.
- AMC Charges to be paid on monthly basis.

### Penalty

- Rs 1000/- per hour will be charged as penalty for down time if the downtime is more than 24 hrs in a year.
- Rs 500/- will be deducted for each case of not updating web pages within prescribed time period.



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**TECHNICAL BID FORM**

**Development of Online Research Automation Modules**

**Name of Firm with Address:**

Please submit technical bid with supporting documents in as a separate envelope as prescribed under para (1) of special terms and conditions.

S.No	Particulars	Information to be provided by the Bidder
1	Name of the Bidder with complete address & Mobile number	
2.	Details of EMD and Bid form fee	
2.	Registration Number & Date of establishment of the firm Enclose proof.	
3.	No of years experience in providing IT Solutions/ Services (Attach Work Order)	
4.	Similar Services Provided to other Govt. University	
5.	List name and address of organizations where bidder has carried out simimar work. Copy of the orders should be attached.	
6.	GST RegistrationNumber & date (Enclose proof)	
7.	PAN number	

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

Signature of the Bidder with seal



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## FINANCIAL BID

### Development of Online Research Automation Modules

NIT No. & DATE:

Name and address of the Bidder:

S.No.	Item	Rate (Excluding Taxes)
1.	Cloud Web Server Hosting as per scope of work.	
2.	AMC of University Website as per scope of work	
	Total Amount	

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

SIGNATURE

Date:

AUTHORISED SIGNATORY

RUBBER STAMP/SEAL